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STATE OF MICHIGAN
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July 1, 2016

**Communication to Michigan Municipalities and Video/Cable Providers –
Michigan Public Service Commission Resumes Video Franchise Operations –
Effective July 1, 2016**

Interim funding for the Michigan Public Service Commission's (MPSC's) video franchise activity has been secured. The MPSC will resume video/cable franchise operations on July 1, 2016. The MPSC will resume handling and/or processing video/cable franchise entity, provider, and customer complaints. Municipalities can advise their residents to contact the MPSC for any video/cable customer complaints, in addition municipalities may contact the MPSC for any franchise agreement complaints. The MPSC looks forward to working with customers, municipalities and providers on matters related to Public Act 480 of 2006 (Uniform Video Services Local Franchise Act).

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